

SERVICE REQUEST

The condition of accepting a service request is to complete this document and send it with all attachments through mail to: support@atmat.pl | Phone: +48 505 661 339

CUSTOMER

DEVICE

PURCHASE DATE(acc to purchase form):

PRINTER MODEL:

SERIAL NUMBER:

FILAMENT TYPE:

FILAMENT PRODUCER:

MAINTENANCE OR SERVICE WORKS MADE ON THE PRINTER AT A RECENT TIME:

DESCRIPTION OF THE NOTIFICATION*

ATTACHMENTS IN E-MAIL*:

STL files

G-code files

Photos

Movies

CAUTION

* The description and attachments (photos, videos) should have as much detail as possible to help us with the notification analysis. Files (STL, G-code) will be analysed and checked for correct working. If you have difficulty with too large files, please use the web portal wetransfer.com